

STAXO

STAXO**SUPPORT** provides Fully Managed IT Services to small to medium sized businesses.

Based in Richmond, London

9 Years | 26 people | Impressive Client Portfolio | Scalable Solutions

Clients

THE LANGHAM
LONDON

MACHINE-A



SHOWstudio

RICH

NEW NORTH
NITRO COFFEE

fsb⁸
Experts in Business

VERITAS BOUTIQUE

What we do

Phone Help Desk

(9am – 5pm, Mon-Fri, Out-of-hours support is available)

Off-site & On-site Support

Remote Management and Monitoring (RMM)

Phone Help Desk

Full Daily Backups & Disaster Recovery

Email Support (24/7)

Static IP addresses for VPNs and Remote Access

SLA and Contract pre agreed



Managed IT Packages

Feature	Managed IT Service	PLUS
Description	This is complete management and support of all your IT services.	
SLA (for mission critical issues)	6 Hour Resolution	4 Hour Resolution
Security Audit	Monthly	Bi-Weekly
Support Hours	9am – 5pm, Mon-Fri	9am – 5pm, Mon-Fri
Out of Hours Support Available	Additional Cost £75 per hour	Access to a premium out of hours direct line 24/7
Set Up Cost	Free	Free
Monthly Cost	£60 per user*	£75 per user*

*Excluding VAT

Partnerships Accreditations Technologies



Why us?



Dedicated project team

Providing value, expertise and building trusted relationships



Subject matter experts across IT service & IT infrastructure

All in-house



Focused on achieving your goals

Your success is our success - a true partnership



Robust project delivery process

Stay on top of every detail, with transparency



Quality service and skills that you can rely on

Ready to add value to your offering immediately

Let's talk...

By phone

020 7148 4581

Manned 24/7, 365 days a year

By email

sales@staxosupport.com

For support always email support@staxogroup.com

Find out more

www.staxosupport.com

