



Mr A Smith
67 Cedar Place
London W1 3TT

Membership number: 1234567
Date: 12-02-20XX
Reference number: S123456789

Contacting us:
Member Services: 0333 777 0 777
Technical Support: 0333 777 0 555
Moving home: 0333 777 0 888

You've earned £33.38 this month on your shopping using your CashBack card. Keep using to save even more!

Your Summary for February

Non-Energy Services	£37.97
Gas	£54.60
Electricity	£35.70

Total amount due £128.27

The total amount due will be collected by Direct Debit on or after 28 February 20XX









Mr A Smith
67 Cedar Place
London W1 3TT

Membership number: 1234567
Date: 12-02-20XX
Bill number: G123456789

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Your Non-Energy Bill for February

 Mobile	£12.54
 Home Phone & Broadband	£38.48
 Bill Protector	£2.00
 Insurance	£19.81
 CashBack Card - CashBack	-£33.38
 Clubhouse Shopping - CashBack	-£1.48
Total	£37.97

Mobile phone



National	£0.00
Mobile	£0.00
Texts	£0.00
Data (GPRS)	£0.08
International texts	£1.20

07123456789 - Value 500 Pay Monthly

Price plan for February	£9.17
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Mobile Total

Net	£10.45
VAT	£2.09
Total	£12.54

Home Phone & Broadband



Local	£2.03
National	£1.01

01234567891 - Home Phone & Broadband

Residential Line Rental for February	£13.75
Standard Broadband for February	£8.32
Caller Display for February	£1.66
Peak Saver	£7.50
10% Gold Benefit Discount	-£2.20

Home Phone & Broadband Total

Net	£32.07
VAT	£6.41
Total	£38.48

Insurance



<u>Date</u>	<u>Description</u>	<u>Amount</u>
Policy: Buildings & Contents		
Reference: 12345678912346		
05-01-20XX	January Monthly Premium	£19.81

Total

£19.81

CashBack Card



Date	Description	Amount	CashBack
Card holder: A Smith			
Card account: 12345678			
01-01	Monthly Fee	£0.00	- £1.00
01-01	Top-Up <small>Reference 12345678901</small>	£800.00	
06-01	Sainsburys - Sample Street London <small>Reference 1234567890</small>	£175.54	£5.27
06-01	Cafe Rouge - Sample Street London <small>Reference 123456789</small>	£103.50	£5.18
07-01	Marks & Spencer - Sample Street London <small>Reference 1234567891</small>	£25.26	£1.26
09-01	Cafe Rouge - Sample Street London <small>Reference 123456789</small>	£109.20	£5.46
14-01	Zizzi - Sample Street London <small>Reference 012345678</small>	£21.05	£1.05
15-01	Sainsburys - Sample Street London <small>Reference 1234567890</small>	£105.64	£3.17
20-01	Sainsburys - Sample Street London <small>Reference 1234567890</small>	£130.85	£3.93
21-01	Top-Up <small>Reference 12345678901</small>	£200.00	
21-01	Sainsburys - Sample Street London <small>Reference 1234567890</small>	£108.43	£3.25
22-01	Sainsburys - Sample Street London <small>Reference 1234567890</small>	£10.57	£0.32
24-01	Cafe Rouge - Sample Street London <small>Reference 123456789</small>	£25.55	£1.28
28-01	Top-Up <small>Reference 12345678901</small>	£150.00	
29-01	Sainsburys - Sample Street London <small>Reference 1234567890</small>	£66.09	£1.98
31-01	Sainsburys - Sample Street London <small>Reference 1234567890</small>	£44.34	£1.33
31-01	Sainsburys - Sample Street London <small>Reference 1234567890</small>	£30.13	£0.90

Total you have earned

£33.38

Clubhouse Shopping CashBack



<u>Date</u>	<u>Description</u>	<u>Amount</u>	<u>CashBack</u>
05-01	Base.com	£20.99	£0.15
15-01	eBay	£7.99	£0.40
15-01	eBay	£7.35	£0.37
15-01	eBay	£4.90	£0.25
15-01	eBay	£6.25	£0.31

Total you have earned

£1.48

Call Itemisation

<u>Time</u>	<u>Dialled</u>	<u>Duration</u>	<u>Cost</u>	<u>Time</u>	<u>Dialled</u>	<u>Duration</u>	<u>Cost</u>
Value 500 Pay Monthly				20-01-20XX			
08:11:19	+Sms0123456789	-	0.20	17:12:57	0845 123456	12:52	1.82
08:11:26	+Sms0123456789	-	0.20	18:01:25	0845 123456	5:52	1.00
08:11:33	+Sms0123456789	-	0.20	22-01-20XX			
08:11:41	+Sms0123456789	-	0.20	19:23:23	01234567891	0:27	FREE
08:11:49	+Sms0123456789	-	0.20	19:26:44	01234567891	0:10	FREE
08:11:55	+Sms0123456789	-	0.20	23-01-20XX			
17-01-20XX				20:29:17	01234567891	4:27	FREE
19:27:52	+Data 0.001mb	-	0.04	25-01-20XX			
29-01-20XX				13:12:06	01234567891	0:24	FREE
10:37:55	+Data 0.001mb	-	0.04	Total call cost: £2.82			
Total call cost: £1.20				Total calls/texts: 19			
Total calls/texts: 182							

Home Phone & Broadband

03-01-20XX			
15:30:30	01234567891	1:55	FREE
06-01-20XX			
15:33:42	01234567891	3:33	FREE
20:26:14	01234567891	14:56	FREE
10-01-20XX			
11:05:54	01234567891	0:49	FREE
11:11:19	01234567891	0:40	FREE
12:49:28	01234567891	0:40	FREE
11-01-20XX			
12:18:09	01234567891	3:47	FREE
12-01-20XX			
10:03:09	01234567891	8:47	FREE
16:38:19	01234567891	2:47	FREE
14-01-20XX			
23:23:19	01234567891	18:39	FREE
17-01-20XX			
17:55:01	01234567891	38:21	FREE
18:54:00	01234567891	1:21	FREE
18-01-20XX			
10:21:34	01234567891	1:32	FREE

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Date: 12-02-20XX

Bill number: G123456789

Contacting us:

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Moving home: 0333 777 0 888

Mr A Smith
67 Cedar Place
London W1 3TT

Your Gas Bill for February



Gas

£54.60

Total

£54.60

Could you pay less?

Your personal projection is **£660.00 per year**

This is based upon your actual consumption for your tariff and current prices.

Our cheapest similar tariff is **Double Gold (Direct Debit)**

You could save £0 per year

Our cheapest alternative tariff is **Double Gold (Direct Debit)**

You could save £0 per year

Please note that switching tariffs may involve changing to materially different terms and conditions; you'll find more information about your tariff overleaf. To be eligible for our Double Gold tariff, you must also be taking Home Phone, Broadband and Mobile at a minimum cost of £34.35 per month.

Optional upgrades are available for an additional cost.

If the savings above are £0 you are already on our cheapest applicable tariff, if this changes we will let you know.

All projections and savings above are inclusive of VAT.

Remember - it might be worth thinking about switching your tariff or supplier.

Gas



Supply details

Property address	W1 3TT 67 Cedar Place
Gas reference number	G1234567
Meter point number	0123456789
Meter serial number	G4A12345678912
Tariff: Double Gold	

Estimated Meter reading: 01-01-20XX	6567
Estimated Meter reading: 31-01-20XX	6776
Units used	209
Calorific value	39.2
Kilowatt-hours used	2327
Pence per kilowatt-hour	4.171
Total cost of gas used (excluding VAT)	£96.16
Standing charge for January	£6.16

Keeping track of your budget plan

Debit balance from last month	£6.48
Cost of gas you have used this month	£102.32
Your budget plan payment this month	£52.00
Debit balance after this bill is paid	£56.80

Your budget plan payment

Net budget plan	£52.00
VAT @ energy rate	£2.60
Total	£54.60

About your tariff

Some information about your tariff to help you to compare it to others available.

Gas

Tariff name:	Double Gold
Payment method:	Direct Debit
Tariff ends on:	No end date
Exit fees:	Not applicable

Your usage in the last 12 months (Estimated)	19423 kWh
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Comparison with this time last year

Consumption January 20XX: 2584 kWh

Consumption January 20XX: 2327 kWh

About your TCR

Tariff Comparison Rate (TCR)	4.63 pence per kWh
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This is the TCR for your Double Gold tariff.

You can use your TCR only as a guide to compare the price of your gas.

For more information on your tariff and the calculation of your TCR please visit our website at www.uwdc.co.uk or call our Member Services team.

The TCR is not an actual price for you and is based on a typical user of gas (12,500 kWh a year). The actual cost will depend on how much gas you use.



Membership number: 1234567

Date: 12-02-20XX

Reference number: E123456789

Contacting us:

Member Services: 0333 777 0 777

Technical Support: 0333 777 0 555

Moving home: 0333 777 0 888

Mr A Smith
67 Cedar Place
London W1 3TT

Your Electricity bill for February



Electricity

£35.70

Total

£35.70

Could you pay less?

Your personal projection is £480 per year

This is based upon your actual consumption for your tariff and current prices.

Our cheapest similar tariff is Double Gold (Direct Debit)

You could save £0 per year

Our cheapest alternative tariff is Double Gold (Direct Debit)

You could save £0 per year

Please note that switching tariffs may involve changing to materially different terms and conditions; you'll find more information about your tariff overleaf.

To be eligible for our Double Gold tariff, you must also be taking Home Phone, Broadband and Mobile at a minimum cost of £34.35 per month.

Optional upgrades are available for an additional cost.

If the savings above are £0 you are already on our cheapest applicable tariff, if this changes we will let you know.

All projections and savings above are inclusive of VAT.

Remember - it might be worth thinking about switching your tariff or supplier.

Electricity



Supply details

Property address	W1 3TT 67 Cedar Place
Electricity reference number	G1234567
Supply number	0123456789
Meter serial number	G4A12345678912
Tariff: Double Gold	

Estimated Meter reading: 01-01-20XX	80576
Customer Meter reading: 31-01-20XX	80867
Units	291
Kilowatt-hours used	291
Pence per kilowatt-hour	12.970
Total cost of electricity used (excluding VAT)	£37.74
Standing charge for January	£6.62

Keeping track of your budget plan

Credit balance from last month	£25.67
Cost of electricity you have used this month	£44.36
Your budget plan payment this month	£34.00
Credit balance after this bill is paid	<u>£15.31</u>

Your budget plan payment

Net budget plan	£34.00
VAT @ energy rate	£1.70
Total	<u>£35.70</u>

IF YOU HAVE A POWER CUT

Please contact your electricity distribution company on 0800 328 1111.
This number is also in the front of The Phone Book.
Your electricity distribution company is Central Networks West plc.
Customer Liaison Team, Herald Way, Pegasus Business Park, Castle Donington, DE74 2TU.

About your tariff

Some information about your tariff to help you to compare it to others available.

Electricity

Tariff name:	Double Gold
Payment method:	Direct Debit
Tariff ends on:	No end date
Exit fees:	Not applicable

Your usage in the last 12 months (Estimated)	4432 kWh
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Comparison with this time last year

Consumption January 20XX: 589 kWh

Consumption January 20XX: 291 kWh

About your TCR

Tariff Comparison Rate (TCR)	14.55 pence per kWh
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This is the TCR for your Double Gold tariff.

You can use your TCR only as a guide to compare the price of your electricity.

For more information on your tariff and the calculation of your TCR please visit our website at www.uwdc.co.uk or call our Member Services team.

The TCR is not an actual price for you and is based on a typical user of electricity (3,100 kWh a year). The actual cost will depend on how much electricity you use.